

SEP 07 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
Title: Broadband Service Control Network
Serial No.: 09/542,602 Filed: April 4, 2000
Examiner: Adnan M. Mirza Group Art Unit: 2141
Docket No.: MTV0014US

Austin, Texas
September 1, 2004

MAIL STOP AMENDMENT
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P. O. Box 1450
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INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. § 1.97(c)(2)

Technology Center 2100

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Copies of these documents are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

The fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) is authorized in an accompanying transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on September 1, 2004.

 9/1/04
Attorney for Applicants Date of Signature

Respectfully submitted,



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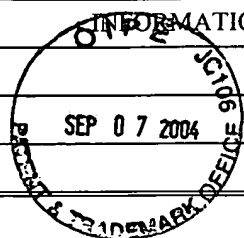
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Serial No. 09/542,602

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| U.S. Department of Commerce, Patent and Trademark Office | | | | | | Atty Docket No. | Serial No. |
| | | | | | | MTV0014US | 09/542,602 |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT | | | | | | Applicant(s) | |
| (Use several sheets if necessary) | | | | | | James J. Crow; Dennis L. Parker | |
| Filing Date | | | | | | Group | |
| April 4, 2000 | | | | | | 2141 | |
| U.S. Patent Documents | | | | | | | |
| *Examiner Initial | | Document Number | Date | Name | Class | Subclass | Filing Date If Appropriate |
| | AA | 6,636,505 B1 | Oct. 21, 2003 | Wang, et al. | 370 | 352 | |
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| Foreign Patent Documents | | | | | | | |
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| OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.) | | | | | | | |
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| Examiner | | | Date Considered | | | | |
| <p>*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.</p> | | | | | | | |



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